

METAmessage[®] for Wireless



**An Important
Part of Every
BlackBerry[®]
Deployment**

**"If your shop supports BlackBerry,
you need METAmessage —
and you need it today!"**
InfoWorld

PROFESSIONAL



Set the Outlook[™]-like Preview Pane to view complete Sender: and Subject: fields and up to eight lines of message text.



Access contact information from virtually any CRM application via SQL/ODBC, LDAP, email, or Web services.

Essential features for every user

- Access contact information
- Track and submit client time
- Insert disclaimers, boilerplate
- Submit data using easy forms
- Spell check, print anywhere, set custom message alerts, access network documents and files, *and much more!*

By expanding handheld capabilities, METAmessage decreases reliance on laptops and dialup connections, making important corporate data — not just email — accessible and manageable anywhere, anytime.

METAmessage offers administrator-configurable capabilities that are appropriate for any enterprise — from a law firm requiring access to a time-and-billing database to a government office requiring document storage with the strictest security and reliability.

Call Onset today for more information about METAmessage Professional, Legal, Data, Emergency Communications, and Voice solutions.

CALL (877) 847-8329
www.METAmessage.com



METAmesssage for Wireless — Professional

The METAmesssage server's scalable, open architecture lets enterprises leverage existing messaging infrastructure — and, it provides a dependable platform for future growth. The METAmesssage solution lets you easily add capabilities as your needs and messaging technology evolve.

METAmesssage for Wireless fits every enterprise — whether you need a basic feature set or advanced data access capabilities, an economical solution is available. And, all functionality is under complete control of the administrator — you can provide different services on a user-by-user basis. And, METAmesssage lets you either take advantage of RIM's Mobile Data System or use email transport.

- Operates behind the firewall on an NT/2000/2003 server supporting Exchange, Domino, and Groupwise environments. A client application offers a quick-and-easy user interface on a handheld device.
- Supports over-the-air (OTA) installation of client software.
- Setup wizards get you up-and-running quickly, with fast user-list imports from Exchange global address lists (GAL) and Domino address books.
- Automatically updates and synchronizes user lists.
- Requires Windows NT 4.0/2000/2003, 1GHz CPU, 512MB RAM.

Professional Features

Contacts

Manage your business information and relationship intelligence, simple addresses, and phone numbers.

- Access data from Exchange Global Address Lists/Public Folders and Notes Address Books.
- Access data from enterprise CRM applications using SQL/ODBC, LDAP, email, and Web services.
- Update your Address Book with the latest PIN addresses from your site's BES.

Information Access

Use easy forms to quickly get vital info — driving directions, weather, stocks, scores, etc.

- Find quick answers to virtually any question using human and Internet resources via Concierge Services.
- Get fast, form-based access to Internet content via Google™ and other portals.
- Print Web pages in their original format using any fax machine or a network printer.

Messaging/Enhanced Communications

Add the latest capabilities to expand functionality and get the greatest value from your BlackBerry deployment.

Email

- View full Sender/Subject content and up to eight lines of message text in the Outlook-like Preview Pane (fully customizable).
- Check spelling in English, French, Italian, German, Spanish, or Dutch, or using specialized dictionaries.
- Print messages and attachments using any fax machine or a network printer.
- Set custom message alerts — override default notification settings based on sender, subject, or message content.
- Insert disclaimers, boilerplate, or any pre-defined text block with one click.

PIN-to-PIN

- Archive copies of all PIN/SMS messages.
- Set custom message alerts — override default notification settings based on sender, subject, or message content.
- Print PIN messages using any fax machine or a network printer.

Fax

- Compose and send faxes with cover sheets.
- Read fax text — METAmesssage converts fax images into text using optical character recognition (OCR).
- Print fax attachments using any fax machine or a network printer.

File Access and Management

Work with files and documents located on your office desktop or network.

- Access documents and files located on your network to read, print, or send.
- Print documents and files using any fax machine or a network printer.

Data Collection and Submittal

Update time-and-billing, report inspections, and submit data to enterprise applications using convenient forms.

- Track and submit client time (including phone logs) with the TimeTracker, accessible from any menu.
- Transmit data using SQL/ODBC, LDAP, email, Exchange public folders, and Web services.

Emergency Communications — Ensure Continuity of Operations Now!

Available separately — When disaster strikes, email may fail, voice circuits may be jammed, yet BlackBerry users must communicate. You have a backup — BlackBerry PIN-to-PIN messaging works directly from device to device, bypassing enterprise infrastructure.

METAmesssage — Emergency Communications optimizes PIN messaging, helping you quickly meet continuity of operations (COOP) and disaster recovery mandates. Contact Onset today for more info about this critically important capability.